



### TECHNICAL TRAINING

Individuals who want to learn how to build relationships with customers and gain their commitment during a sales interaction.

### AUDIENCE

This course is designed for IT Recruiting and Sales Professionals who are responsible for working with corporations for IT Staffing.

### LEARN TO

- Identify IT Industry Platforms (2 hours)
- Identify Corporate IT Infrastructures
- Identify IT Job Descriptions
- Identify IT Salary Levels

#### Unit1

- Identify IT Industry Platforms (2 hours)
- Identify Desktop, Laptop and OS Platforms
- Identify Software and Web Development Platforms
- Identify Security Platforms
- Identify Storage Platforms
- Data Management Platforms
- Networking and Communications Platforms
- IT Management Platforms

#### Unit 2

- Identify Corporate IT Infrastructures (2 hours)
- Identify the functions of the Corporate IT Infrastructures
- Identify responsibilities of IT positions

#### Unit3

- Identify IT Job Descriptions (2 hours)
- Identify all IT positions
- Identify functions of IT positions

#### Unit4

- Identify Salary Levels (2 hours)
- Identify Salary negotiations